



Tioga County Healthy Neighborhood Program

First Quarter Report, Fiscal Year 2017-18

A Message from the HNP Coordinator



As the Coordinator, I am proud of the accomplishments of the Healthy Neighborhood Program of Tioga County. One of HNP defining characteristics is collaboration, and it's this ability to make connections with government, non-profits, community leaders, and Tioga County residents that has been the key to our success.

The Healthy Neighborhood Program staff recognize the value of making connections. Drawing from our success in the *Make your home a healthy home!* campaign, we will be building upon those experiences in the coming year with the exciting partnerships featured in this report.

We're thankful for the support provided this past quarter from Tioga Opportunities, Rural Health Ministries, Department of Aging, local medical providers, and Department of Social Services. And we especially thank the NYSDOH who supported Tioga County Healthy Neighborhood Program financially in the past fiscal year.

The most important connections, however, are the connections we make with Tioga County residences and their household members. We continue to be truly inspired by the courageous and hard-working people we meet every week who partner with us to ensure good health and safe homes. By working together, all of us can do our part to help the residences of Tioga County succeed.

Adam Ace,
Tioga County HNP Coordinator

Our Impact

HNP Safe and Healthy Homes

70+ Home visits for fire safety, lead hazards, asthma triggers, accidental injury, pest control, indoor air quality, and radon.

70 Fire Escape Plans- mapping out steps to evacuate homes during a fire. Two routes from every room and where to meet outside.

15 Families Received Pest Management Education- Pests like cockroaches and mice contribute to asthma and allergy-related breathing problems.

100% of Families Increased Their Awareness of hazards in the home and how to better protect their household members.

Alarms and Safety

127 carbon monoxide alarms provided.
127 smoke alarms activated.
60+ families received alarms.

Community Outreach & Education

3 community outreach events. With over 100+ people attending.
40+ people signed up for HNP visits.
HNP referral post cards distributed through out the county.

Comments about HNP-

"What a wonderful program; Thank you!"
"This was great! Could you visit my daughter's home?"
"Dan did such a good job educating us on pest control!"
.

HNP Referrals

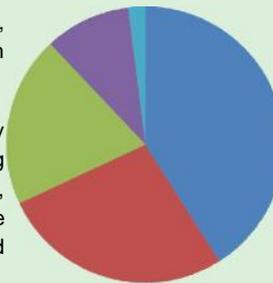
For the Quarter April 1, 2017 through June 30, 2017, the Healthy Neighborhood Program received 70+ referrals for home safety visits.

Trained staff assess the home for a wide variety of environmental health concerns, including lead, asthma triggers, radon, carbon monoxide, accidental injury, and more. Assessments are followed-up by an action plan, education, and connection to resources.

Free radon testing for families participating in HNP assessments.

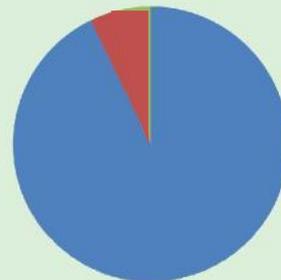
Help eradicating cockroaches, mice and rats using child and environmentally friendly tactics.

Free smoke and carbon monoxide alarms provided to each home.



Reasons people asked for a visit

- Fire Safety - 40%
- Carbon Monoxide - 27%
- Childproofing - 20%
- Bed Bug, Roaches and other Insects - 15%
- Other - 2%



Asthma visits

- Non asthmatic visits- 94%
- Asthmatic visits - 6%



All residents should have the opportunity to live in a healthy home that is free from environmental hazards.



Tioga County Healthy Neighborhood Program

First Quarter Report, Fiscal Year 2017-18

One Man's Story



The Healthy Neighborhood Program met Alfred in May after a referral from a concerned citizen. The 94-year-old man was unable to keep up with day to day cleaning activities. Alfred was having trouble maneuvering within the home and was having trouble breathing.

Alfred's age and reduced mobility generated hoarding issues, rodents, and injury concerns. Kitchen waste overflowed the counters and floor, rodents intruded into the home, and the result was ultimately unsafe housing conditions. These factors triggered Alfred's COPD keeping him from getting a full night's rest.

Thanks to NYSDOH, Tioga County Healthy Neighborhood Program and staff from Adult Protective Services combined services to provide cleaning supplies, a vacuum cleaner, clutter disposal, as well as a new mattress covers, pest control items, and mobility devices. Alfred has used the strategies taught by HNP to reduce rodents in the home and his respiratory issues have improved. Alfred enjoys scheduled light housekeeping assistance and help with personal care needs from the Office for the Aging. Alfred is grateful for the services provided to him and he is thankful he can remain is home.

Making Connections

True to our name, the Healthy Neighborhood Program is using a coalition approach to make Tioga County homes safe. To do this, we are building upon successful programs within our organization like the Nursing Division who contacts all newborn families, Early Intervention Program advises families with delayed children, and Tioga County's Lead Poisoning Prevention Program informs children with elevated lead levels.

HNP is connecting with **Guthrie Hospital** and **United Health Services** to offer targeted interventions for people with emergency room usage or hospitalizations for asthma and/or home environmental hazards. Both agencies make HNP referrals for families of Tioga County.

Meet Kylie!



HNP welcomes Kylie Gates to the team as our Health Educator. Kylie will be focusing on HNP outreach, education and obtaining new referrals. She has already set up over 100 referrals for the up coming month of July.

These past months, the **Healthy Neighborhood Program** began connecting with many school districts to partner better. The logic is that quality housing leads to better health and stronger families, which lead to better school readiness and attendance. The project is building partnerships with local school districts, Head Start, and others. A graduated launch is expected to begin within the 2017-2018 school year.

Who We Serve

The Healthy Neighborhood Program serves a representative cross-section of the Tioga County, NY with an emphasis upon low-income families. Here's a snapshot of their concerns:

Garbage	4%
Lead Paint	6%
Smoking	15%
Mobility concerns	10%
All others	65%

Electronic Referral Form

The Tioga County Healthy Neighborhood Program processes each incoming referral with a fillable pdf form. The form has been distributed to Department of Social Services, Adult Protective Services, medical providers and many support agencies. The referral form is submitted by an "email" button. Data can be extracted from forms into a excel spreadsheet and is used for GIS mapping and reports.

The screenshot shows a web-based form titled "Tioga County Public Health Home Safety Check Request". It includes fields for Name, Phone, Street Address, City, State, and ZIP Code. There are sections for "HOUSEHOLD MEMBERS AT ADDRESS ABOVE" with sub-sections for Adults and Children (0-17yrs), each with columns for name, age, sex, asthma status, and smoking status. A "Check if you have, or have had, any concerns in the following areas to a significant degree" section includes checkboxes for Tobacco, Meas, Childhood, Fire Safety, Garbage, Priority, Lead, Rodents, Energy, Carbon Monoxide, Insects, Food, Mold, Humidity, and Housekeeping. At the bottom, there are fields for "Referred by:", "Assigned to:", "Scheduled for:", and "Completed: Yes or No".



All residents should have the opportunity to live in a healthy home that is free from environmental hazards.