

Tioga County, New York
Vendor Questions & Answers
& Clarification
Tax Collection Module Initiative
Request for Proposals # 2017-03

The following are answers to bid questions received by Tioga County in advance of the question submittal deadline.

Question 1: Would the County allow an extension of 10-14 days for a response to this RFP?

Answer 1: No, the deadline to submit a proposal will not be extended.

Question 2: Since the County is requesting a 'locally hosted' solution, can the County provide a working estimate of the budget that is planned for this Project? If a Budget estimate for this project can be disclosed will this estimate include the cost of; the software, the hardware and the implementation for both the software and hardware?

Answer 2: There is no "defined" budget, but the ceiling of available dollars is approximately \$200,000. Please keep in mind that the county is evaluating the proposals on the basis of 5 year total cost of ownership (purchase price + maintenance costs.)

Clarification: Included items for onsite proposals - The County has infrastructure available to host an on-site solution. The County's operations include a multi-site fully backed up redundant data center with access to VMware server clusters, Windows Server software and Microsoft SQL database software already licensed and available for use. There is no license usage limitation on these products for the purposes of this proposal. It is not expected of bidders to include physical hardware costs or software licensing costs unless the platform utilized is not already available within the County operations.
