



## Information Technology – Legislative Committee Meeting

### 04.07.20 – Report Only

Budget status – Budget is currently tracking as expected. Coronavirus response efforts have not resulted in significant new expenditures.

Shared services – Work has continued on these projects. Southern Tier Network has been working on the final connections to bring Village of Waverly online. The phone system was deployed to the Town of Barton, but the phone numbers will be ported to our system at a later date.

Coronavirus response work – The department has been active in rolling out telework for users who need it. A measured approach to the deployment was employed which allowed the department to roll it out without overwhelming the staff. In this approach the critical users (payroll, law, legislature) required to perform basic functions were set up first and then a broad-based rollout was done once departments had identified their workforce reduction arrangement (split shifts, 100% work from home, etc.) We are now capturing the final users who had significant exceptions to the process like needing a laptop loaned to them for this process.

During this process we have not stopped ongoing project work, particularly if it ultimately leads to other benefits or can be done safely. Several projects are easier to accomplish because of the reduced load on our systems as well, so we will be looking at those. Currently we are bringing online our new Internet service with Empire Access, which is 500 megabits, compared to our existing 100 megabit service from Spectrum. This is timely because due to the telework operations we are at times reaching our bandwidth capacity. We held off on migrating the phone services, but now that we have moved past the initial efforts to roll out telework we will be returning to getting this project completed as well.

Submitted by: Douglas Camin, Chief Information Officer